CLOUD SERVICES

The Software AG entity referred to below is the holder of distribution and/or exploitation rights relating to the cloud services set out in this Cloud Services Description (together hereinafter referred to as "**the Cloud Services**"). The access and use by the Customer of the Cloud Services is governed by the terms and conditions set out in the Trial Cloud Services Click-Wrap Agreement to which this Cloud Services Description is attached. In the event of any conflict the terms and conditions set out below in this Cloud Services Description shall prevail over those set out in the Trial Cloud Services Click-Wrap Agreement.

Cloud Services		
Product Name and Operating System	**Quantity and Licence Metric**	**Product Code**
Integration Cloud Basic Edition on Hosted Software comprising:	1 X Instance	WIPBA
- wM Integration Cloud App Connectors on Hosted Software	2 X Application Connector	CCNAA
- wM Integration Cloud Basic Service on Hosted Software	1 X Instance	LIPBA

webMethods Integration Basic Cloud Service Information	
General Information	Environment: Public Cloud Customer Account Base Operating Model: Linux Operating System Base Operating System Details: Centos 64 bit
Infrastructure Services	EC2, Route 53, S3
Service Availability	99.50%
Data Storage Location	EU Dublin
Standard Maintenance Window	Wed 0.00 - 3am PST
Optional Maintenance Window	N/A
Data Backup	Frequency: Daily, with 5 days rolling backups Data Backup Location: Same AWS region as the Data Storage Location referred to above but different AWS availability zone Recovery Point Objective 24h Recovery Time Objective: 12h

Licence Metrics	
Application Connector	Use by the Customer of the Cloud Services whose Licence Metric is indicated as 'Application Connector' above is limited to use only in respect of a number of Application Connectors which does not exceed the licensed number indicated above. An Application Connector is a unit of software that enables users to connect to a cloud-based application for the purpose of sending or receiving data to and/or from the application. The Application Connector can connect to as many instances of the same type of cloud-based application as required. A licence is required for each different type of cloud-based application (or API) to be connected to. Examples of types of cloud based applications include Salesforce.com, ServiceNow, etc.

Instance	Use by the Customer of the Cloud Services whose Usage Metric is indicated as 'Instance' above is limited to use by a total number of instances which does not exceed the licensed number indicated above. An 'instance' is either a single installation of the executable software, running on one server, or a set of containers containing data on a disk or disk array managed by a server and each additional installation of the executable software running on the same or different physical hardware, or set of containers on the same or different disk or disk array requires a licence for additional instances.